



GO Lighting Technologies Inc.
5050 Dufferin Street, Unit 115
Toronto ON M3H 5T5
Canada

Phone: 416-679-0259 / Phone (Toll-free): 866-571-7036
Fax: 416-679-9452
E-mail: info@goenergyeffective.com
Web: www.goenergyeffective.com

WARRANTY CLAUSE

GO Lighting Technologies Inc. (GLT)

GLT warrants each new fixture manufactured and sold to be free from defects in material, workmanship and construction, when used in accordance with installation and technical instruction provided, will perform to applicable specifications for a period of years as follows:

1. Flat Panel products (GF* series) -3 years (Limited) from date of manufacture.
2. Troffer Products (GT* series) -5 years (Limited) from the date of manufacture.
3. Custom Products - T.B.D. on a case-by-case basis.

THIS WARRANTY DOES NOT APPLY TO EQUIPMENT OR GOODS WHICH ARE MISUSED, OR ABUSED, OR DAMAGED FROM INSTALLATION, OR NOT USED IN ACCORDANCE WITH SELLER'S INSTRUCTIONS. NORMAL WEAR OF EQUIPMENT OR GOODS ARE NOT INCLUDED IN THIS WARRANTY.

Equipment or goods not manufactured by the Seller but supplied through the Seller shall carry the warranty of the original manufacturer.

THE SELLER'S SOLE LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO EITHER REPLACING OR REPAIRING WITHOUT CHARGE, AT ITS FACTORY OR ELSEWHERE AT ITS DISCRETION, ANY EQUIPMENT OR GOODS NOT MEETING THIS WARRANTY, OR AT SELLER'S OPTION, REFUNDING THE PURCHASE PRICE. THE SELLER SHALL IN NO EVENT BE LIABLE FOR ANY OTHER DIRECT OR ANY SPECIAL INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND UNDER THIS CONTRACT OR OTHERWISE.

The warranties of the Seller do not cover, and the Seller makes no warranty with respect to any defect, failure, deficiency, or error which include but are not limited to: (a) Not timely reported to the Seller; or (b) Due to misapplication, modification, disassembly, abnormal conditions of temperature, dirt or corrosive matter; or (c) Due to operation, either intentional or otherwise, above rated capacities or in an otherwise improper manner. Seller assumes no responsibility for the quality or performance of coatings, adhesives or other materials used with Seller's equipment or goods.

If examination by GLT discloses that the fixture has defective components, then GLT's obligation is limited to repair or replacement, at GLT's option, of the defective unit(s) or its components.

GLT is not responsible for fixtures which have been subject to misuse, alteration, accident or for repairs not performed by GLT and additional charges may be incurred by the buyer for diagnostic and/or repair functions performed by GLT staff.

The foregoing warranty constitutes GLT's sole liability.

THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

GLT shall not be responsible for any incidental or consequential damages arising from any breach of warranty.

RMA POLICY

In the event that a product fails, contact GO Lighting at the telephone number below or send an email to info@goenergyeffective.com with the following information:

GO Lighting Technologies Inc.
5050 Dufferin Street, Unit 115
Toronto, Ontario. M3H 5T5
(416) 679-0259

1. Contact person and telephone number at which they can be reached.
2. Name and location of the installation site.
3. GLT's sales order number, if possible, or your purchase order number.
4. As complete a description of the problem.

In many cases we can troubleshoot the problem and correct it by telephone. In some cases we may need to replace the fixture under warranty.

In the event that replacement fixtures are to be sent out, we will do so on a 1:1 replace / return policy. We understand that lights may not be able to be replaced immediately and therefore we allow 30 days for the failed fixture(s) to be returned.

NO RETURNS WILL BE ACCEPTED WITHOUT AN RMA AUTHORIZATION FROM GO LIGHTING.
We will issue this number and RMA form to be included with the returned items.

Fixtures must be returned properly packaged and free from any damage or modification in any way, with transportation charges at the expense of Customer, to GLT; return transportation charges will be F.O.B. GLT. No parts shall be returned unless a return authorization number (RMA) is received, which will be furnished upon request.

Product that is damaged during the return due to inadequate packaging will not be accepted and return credit will not be issued. We recommend that all packaging on the replacement product be saved and utilized for the RMA products.

All RMA returns must be specified as "Warranty Return" on all shipping documents by Customer. Any charges arising from deviance from this directive will be borne solely by Customer.

SHIPPING CHARGES

Customer will pay shipping charges from GO Lighting to the site. GO Lighting will arrange pickup and transportation of failed units at our expense one-time only.